

FREQUENTLY ASKED QUESTIONS

THE FOLLOWING IS A LIST OF FREQUENTLY ASKED QUESTIONS. IF YOU HAVE ADDITIONAL QUESTIONS, PLEASE CONTACT CHRISTINE PUCCIO AT cpuccio@yahoo.com

Q: What is eScrip?

A: eScrip rewards customer loyalty by donating a percentage of purchases made by participating families. Parents, teachers, friends and families are encouraged to register their credit/debit cards as supporters. A percentage of all purchases made at eScrip merchants will be given to the Raskob Parent Association.

Q: How does eScrip work?

A: Participating merchants contribute each time your families make a purchase using their registered cards. There are no receipts to collect, no vouchers or certificates to buy, no hassles for you and every purchase counts.

Q: Does eScrip affect my airline miles or reward points?

A: Absolutely not! eScrip is separate from the credit card and loyalty programs. Merchants donate a portion of your purchases to the school through the eScrip program. eScrip takes a small processing fee.

Q: What cards can I register?

A: Visa, MasterCard, American Express, Discover, and debit/ATM cards.

Q: Is my information secure with eScrip?

A: Here is how eScrip responds to this concern: "eScrip has contracted with a national processor who provides state-of-the-art technology for administration of the eScrip program. ESI's process involves flagging these card numbers for program use. The participating retailers provide the processor with the purchase information so a donation amount can be applied. ESI's systems have met the strict requirements of the participating merchants in the area of security, safety and confidentiality. For additional information read our privacy policy."

Q: What about privacy and security of my personal information?

A: ESI places a tremendous value on the relationships it has with eScrip program participants across the country. Safeguarding personal information is one of our highest commitments. ESI will not license, sell, exchange or distribute any specific information about its eScrip participants

to any third parties who are not directly involved in the eScrip program. By participating in the eScrip program, you are authorizing ESI to use information relating to your registered card transactions for the limited purposes of processing rebates to your designated organization and providing cumulative reports to your organization. No purchase details are given to ESI for the eScrip program.

Q: How can I help increase donations to the Raskob Parents Association?

A: Register your debit/credit cards to ensure contributions for purchases made at the 3000+ participating merchants, sign-up relatives and friends even if they live across the country for Rakob Day School or use our group #6556018, do your on-line shopping through the eScrip mall link (donations up to 16% at no additional cost to you), dine at participating eScrip Dining program restaurants and complete survey for additional contributions (donations up to 5%)

Q: Who are some of the merchants?

A: Unfortunately Safeway is no longer a member but there are thousands of merchants who donate money through eScrip. Some of these eScrip merchants are Big O Tires, Draeger's Market, Lunardi's, and San Francisco Chronicle. It's easy, costs you nothing and is safe to register your credit cards.

Q: How do I check or update my eScrip information?

A: If you would like to check your purchases, go to CHECK MY ESCRIP INFO, and enter your phone number, email address. You can also go to www.escrip.com and click on Members/Support.

Q: Can I support more than one organization with my eScrip registration?

A: Yes, the donation can be split up to three ways. You can easily select up to 3 groups during your initial online registration or go to My eScrip to update your account information online.

Q: How do I change the organization I wish to support?

A: Go to My eScrip to update your account information online or send an email to supporters@escrip.com.

Q: What if I have other questions or want to register other users?

A: Contact the eScrip coordinator, Angel Masri (angelmasri@icloud.com)